

What to ask When You Interview A House Cleaner or House Cleaning Company

Now that you understand your options better, here are some helpful questions to ask when you interview a house cleaner or house cleaning company.



- Will they provide service as often as you want? (See your answer in Section 1).
- Can you provide services to meet my special needs? (See your answers in Section 2).
- Are employees covered by Labor & Industries if they get hurt in my home?
- Does the company perform a background check on each employee?
- What type of training do employees receive?
- What takes place when something is broken or damaged in my home?
- If I decide to use your service would you agree to have your insurance company send me a certificate of insurance coverage?
- Do I need to leave a detailed cleaning instruction list at each cleaning?
- Who's cleaning supplies and vacuum will be used?
- What happens if the scheduled cleaning falls on a holiday?
- What is the procedure if I am not happy with my cleaning?
- Do you send the same employee(s) back on each visit?
- What happens if my house cleaner is sick or on vacation?
- What actions does the company take to ensure the cleanings are consistently good quality?
- Why should you choose their company over their competitors?
- How often are customer cleanings rescheduled due to lack of employees, broken vacuums, car problems, etc?

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